

Results of the WV Survey of Graduating Seniors
2017-2026

Questions	2017		2018		2019		2020		2021		2022		2023		2024		2025		2026	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
<i>In completing your academic program were you able to:</i>																				
1 Acquire a basic knowledge in general education?	467	1.6	502	1.5	495	1.5	43	1.7	121	1.7	122	1.7	118	1.7	125	1.8	91	1.6	91	1.7
2 Develop the ability to write effectively?	467	1.7	501	1.7	496	1.6	43	1.9	121	1.8	122	1.8	118	1.7	125	1.8	90	1.8	92	1.7
3 Develop the ability to use mathematics effectively?	468	2.0	497	2.0	492	1.9	43	2.3	121	2.1	122	2.2	118	2.1	125	2.4	91	2.1	92	2.2
4 Develop critical thinking skills?	464	1.5	497	1.5	496	1.5	43	1.6	121	1.5	122	1.7	118	1.5	124	1.7	91	1.5	92	1.6
5 Develop effective public speaking skills?	467	1.8	500	1.9	495	1.8	43	1.9	121	2.0	122	2.2	118	1.9	124	1.9	91	2.0	92	2.0
6 Develop computer/technical literacy and competency skills?	466	1.8	498	1.9	498	1.9	43	2.1	121	1.9	122	2.1	118	2.1	124	2.1	91	2.1	91	2.0
7 Develop multicultural and global perspectives?	469	1.9	497	2.0	495	1.9	43	2.2	121	2.1	122	2.2	118	1.9	125	2.2	91	2.1	91	1.9
<i>Were you satisfied with:</i>																				
8 The quality of teaching?	466	1.9	497	2.0	496	2.0	43	2.1	121	2.0	122	2.2	118	1.9	124	2.1	90	1.9	92	2.1
9 The quality of advising?	463	1.8	498	1.8	495	1.7	43	2.3	121	2.1	122	2.3	118	2.1	122	2.2	90	2.1	92	2.3
10 Library services?	467	1.7	496	1.7	491	1.6	43	1.8	121	1.9	122	2.1	117	1.9	123	2.0	88	2.0	92	1.9
11 Classroom/lab facilities?	467	2.0	499	2.2	495	2.1	43	2.1	121	2.1	121	2.3	117	2.3	123	2.3	90	2.2	91	2.2
12 Were you adequately prepared for a career and/or graduate or professional school?	468	1.9	497	1.9	497	1.9	43	2.1	121	2.0	122	2.4	118	2.0	124	2.0	90	2.0	92	2.0
<i>To what extent do you agree that:</i>																				
13. My advisor is knowledgeable regarding institutional requirements and articulates these clearly to me during advising sessions.	467	1.5	500	1.5	494	1.5	43	1.9	121	1.8	119	2.0	117	1.8	122	1.9	88	1.7	88	2.1
14. As a result of contact with my advisor during advising sessions, I know how to select appropriate courses during registration.	468	1.5	499	1.5	493	1.5	43	1.9	121	1.7	119	1.9	117	1.8	122	1.9	88	1.7	89	1.9
15. As a result of contact with my advisor during advising sessions, I know the general studies requirements of the University.	466	1.5	500	1.6	495	1.5	43	1.9	121	1.7	119	1.9	116	1.7	120	1.9	88	1.7	88	1.9
16. My advisor assists me in developing an academic program that is consistent with my academic interests, aptitudes, and professional goals.	463	1.6	499	1.6	492	1.5	43	2.2	121	1.8	118	2.0	117	1.8	122	2.0	88	1.9	89	2.1
17. During our advising sessions, my advisor assists me in monitoring my progress toward the educational and professional goals I have established.	466	1.5	499	1.6	494	1.6	43	2.0	121	1.8	118	2.1	116	1.8	122	2.0	88	1.8	89	2.0
18. During our advising sessions, my advisor refers me to other people and offices when I need additional support and information.	463	1.5	499	1.6	494	1.5	43	1.9	121	1.8	119	2.0	116	1.8	122	2.0	88	1.8	89	2.1

This is not the Noel-Levitz *Student Satisfaction Inventory* report. The HEPC's predecessor created these questions in 1996 and mandated that all graduating seniors be surveyed. The WVHEPC stopped collecting these data as of Spring 2001, but selected items continue to be used in assessments by various Shepherd constituencies so the survey has been continued.

** The 2026 year, for example, includes students who applied for graduation in August 2025, December 2025, or May 2026.

Responses were selected from a 5-point scale: 1 = Strongly Agree to 5 = Strongly Disagree. The closer to 1, the more positive is the response.

Note: Due to a transition from paper to electronic administration of this survey in 2019-20, only May 2020 graduates were surveyed, and the survey response rate was considerably lower. In 2020-21 and future years, all graduating seniors were surveyed electronically during the term prior to degree completion.