ModernThink

Shepherd University
ModernThink Higher Education Insight Survey 2018
Topline Survey Results

THE CHRONICLE 2018 GREAT COLLEGES TO WORK FOR®

Response Rate

37.9%	Response Rate
330	Surveys Sent
125	Total Respondents

Poor	Warrants Attention	Fair to Mediocre	Good	Very Good to Excellent
0% - 44%	45% - 54%	55% - 64%	65% - 74%	75% - 100%

	2018	2017	2018 Honor Roll 3,000-9,999	2018 Carnegie Bac
Job Satisfaction/Support	62%	65%	82%	72%
Teaching Environment	57%	54%	80%	66%
Professional Development	62%	60%	80%	68%
Compensation, Benefits & Work/Life Balance	46%	48%	79%	66%
Facilities	61%	61%	80%	69%
Policies, Resources & Efficiency	56%	53%	72%	57%
Shared Governance	58%	52%	75%	60%
Pride	67%	66%	86%	76%
Supervisors/Department Chairs	73%	71%	79%	74%
Senior Leadership	55%	47%	74%	57%
Faculty, Administration & Staff Relations	50%	47%	76%	56%
Communication	54%	53%	70%	58%
Collaboration	57%	56%	74%	62%
Fairness	56%	56%	71%	60%
Respect & Appreciation	55%	57%	75%	60%
Survey Average	59%	57%	77%	64%

*Results in the first one or two columns (two if you participated in the program last year) of the table reflect your institution's average percent positive for each survey dimension, that is, the percentage of your faculty and staff that responded "Strongly Agree" or "Agree" to the statements comprising each dimension.

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Topline Results by Job Category

THE CHRONICLE 2018 GREAT COLLEGES TO WORK FOR®

Response Distribution

16%	20	**A**dministration
58%	73	**F**aculty
12%	15	**E**xempt Prof'l Staff
10%	12	**N**on-exempt Staff
4%	5	**U**nspecified

Poor	Warrants Attention	Fair to Mediocre	Good	Very Good to Excellent
0% - 44%	45% - 54%	55% - 64%	65% - 74%	75% - 100%

	OVERALL	Administration	Faculty	Exempt Prof'l Staff	Non-exempt Staff
Job Satisfaction/Support	62%	77%	54%	73%	78%
Teaching Environment	57%	70%	49%	83%	77%
Professional Development	62%	62%	63%	47%	75%
Compensation, Benefits & Work/Life Balance	46%	63%	35%	59%	61%
Facilities	61%	70%	55%	73%	67%
Policies, Resources & Efficiency	56%	58%	51%	59%	74%
Shared Governance	58%	71%	53%	75%	59%
Pride	67%	81%	59%	75%	78%
Supervisors/Department Chairs	73%	79%	70%	69%	87%
Senior Leadership	55%	64%	44%	73%	76%
Faculty, Administration & Staff Relations	50%	50%	45%	60%	63%
Communication	54%	61%	47%	64%	73%
Collaboration	57%	64%	50%	63%	77%
Fairness	56%	65%	47%	69%	78%
Respect & Appreciation	55%	67%	48%	59%	72%
Survey Average	59%	67%	52%	67%	74%

*Job Category response distributions have been truncated and may not total 100%. Please also note that data will not populate where there are fewer than five respondents.

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